

Work from Home Solution



About SanCCS

Ensure your agents safety at-home during COVID 19 and keep your operations running with equipping your agents with the right technology which is effective and easy to use while enhancing collaboration. SAN work from home solution works with Zero Hardware Requirement due to its cloud-based dependency it doesn't need setup of any hardware, can be deployed instantly with low investment.

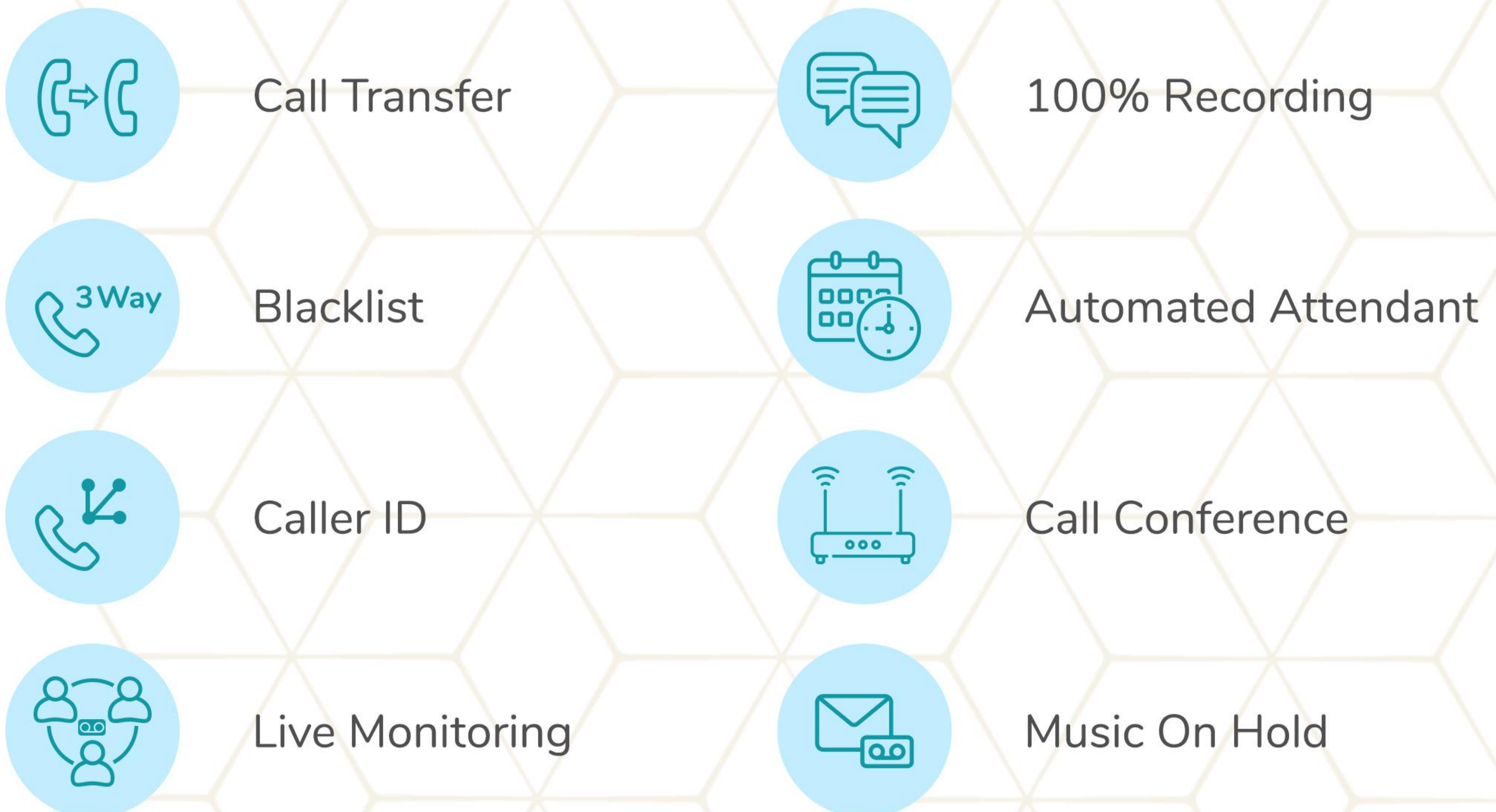
Calls on cloud phone systems can be attended by agents from their mobile, tablet, PC, or any other device. Your sales and customer support can work remotely while staying at home to take calls from customers or prospects. Further, you can add as many agents as your company needs behind a single number, making it a highly scalable solution. With live panel, you can remotely supervise your sales and support team by checking the number of calls received, attended, missed and how much daily time your executives are spending on calls. For performance check-ups, you can also hear call recordings securely stored in the cloud.



Main Features



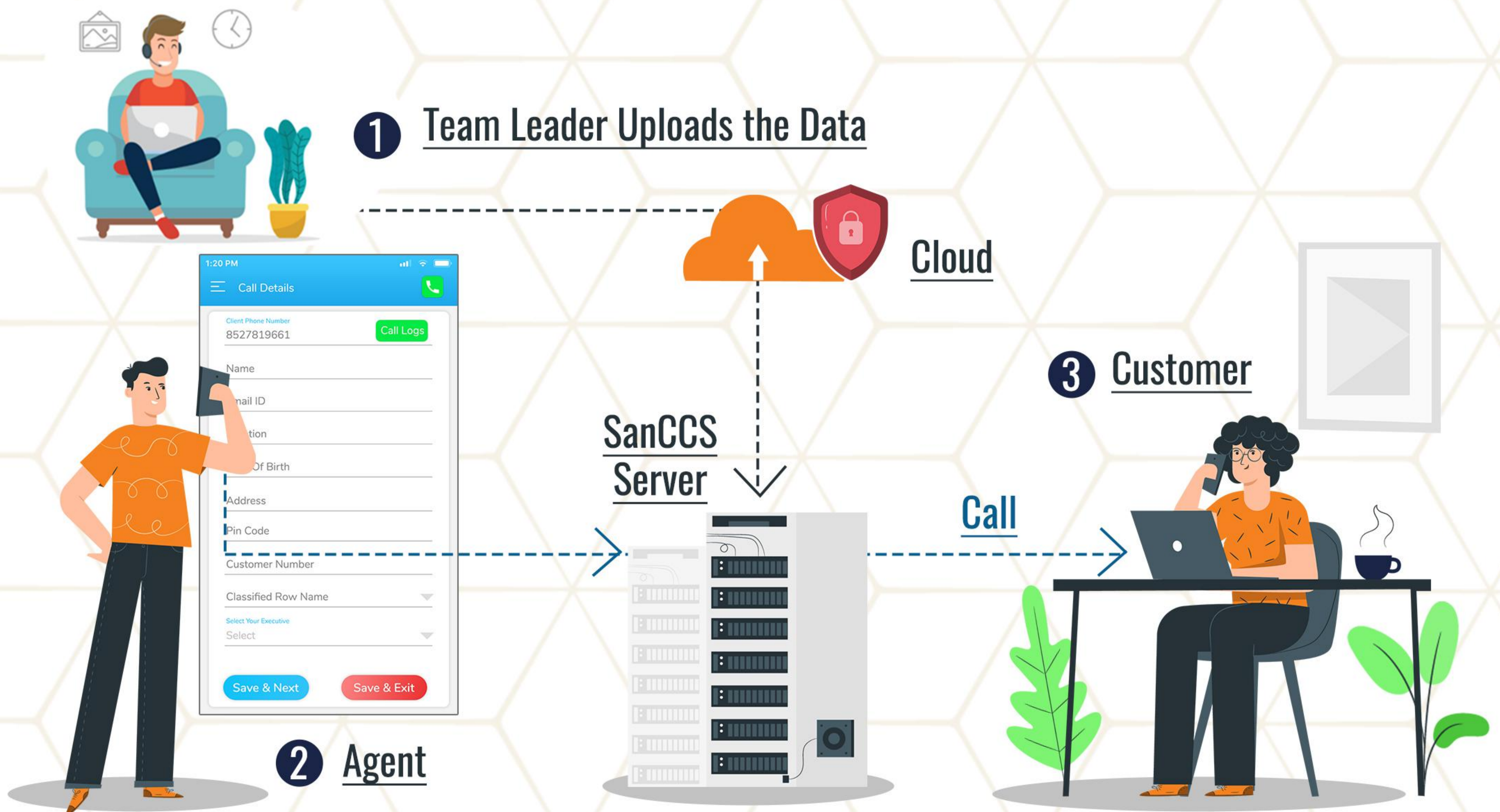
Other Features



Incoming Architecture

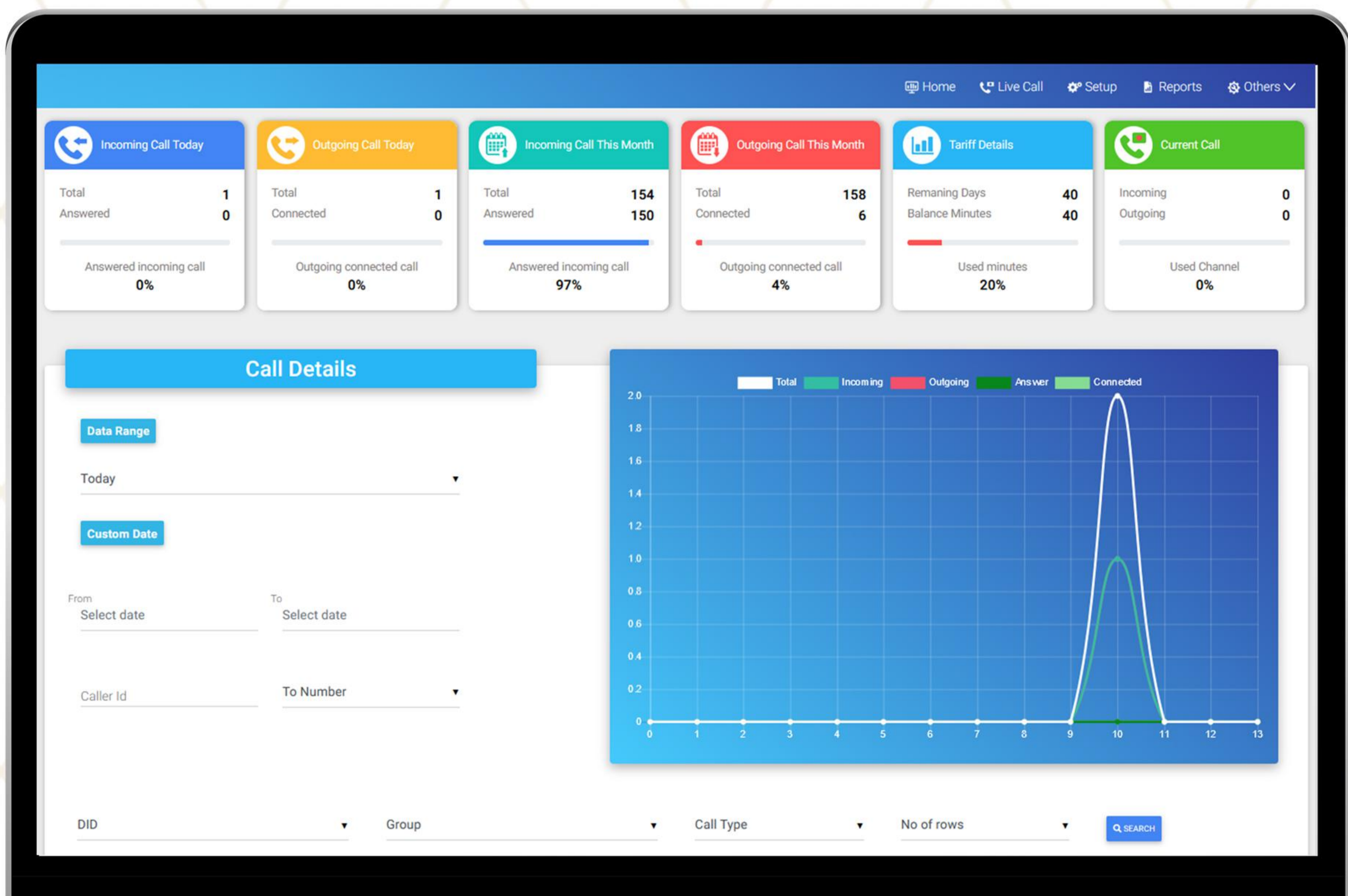


Outgoing Architecture



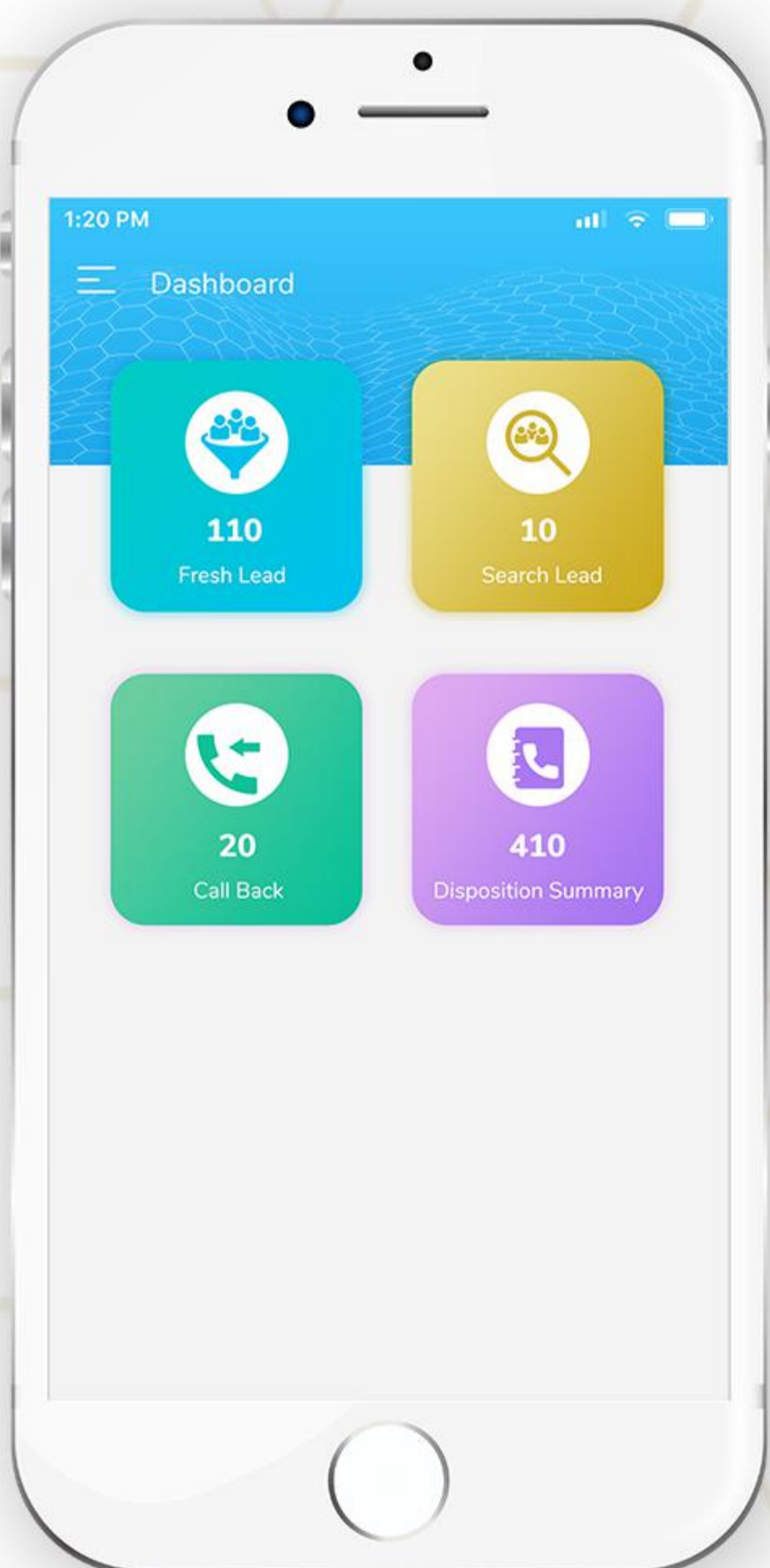
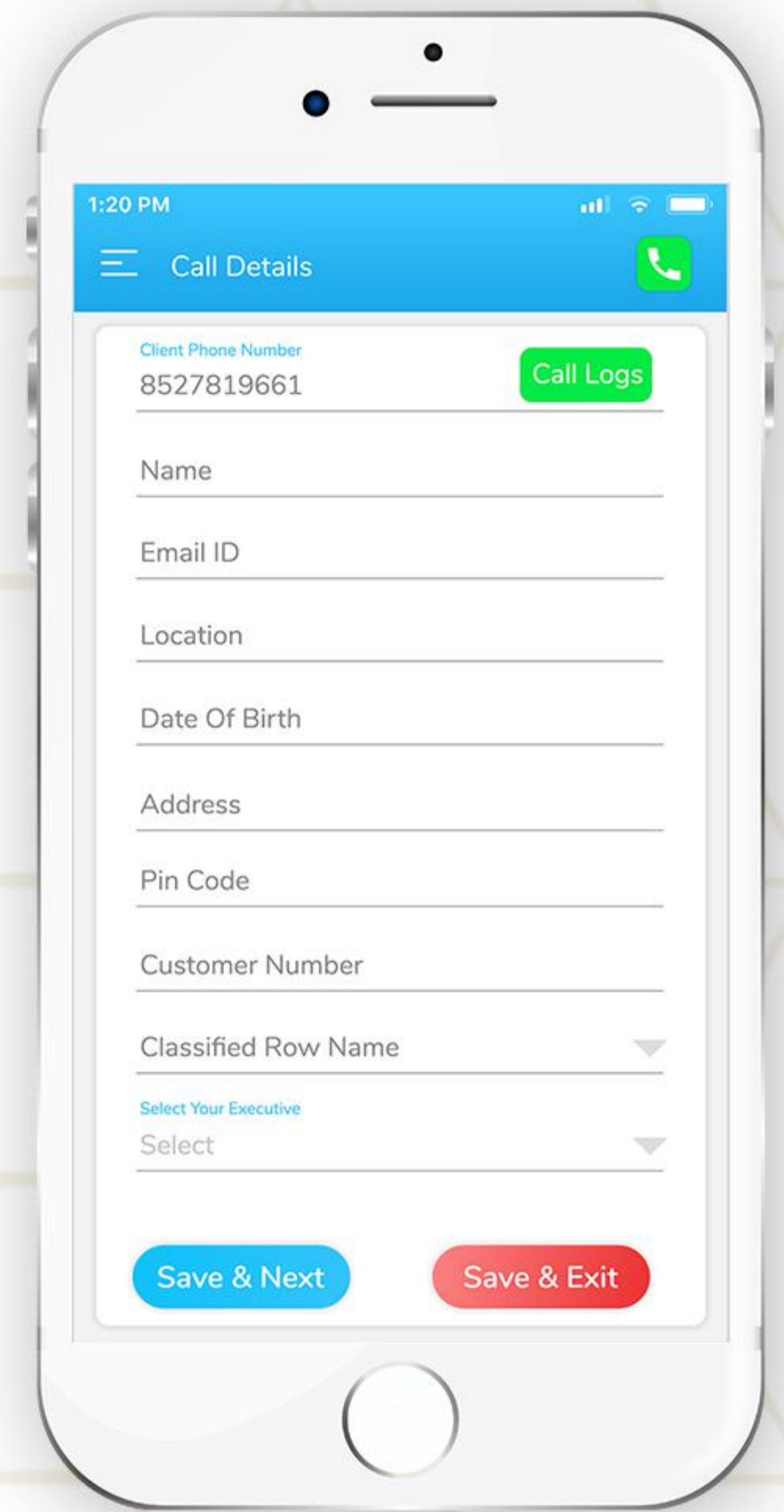
Dashboard

Dashboard gives you an easy access for real time call reporting and monitoring of incoming and outgoing calls over a period along with graphical representation of number of total calls connected and answered. You can easily check the number of ongoing calls at a time. Dashboard provides you an end to end support to streamline the overall process. User can also check the status of tariff plan he is using.



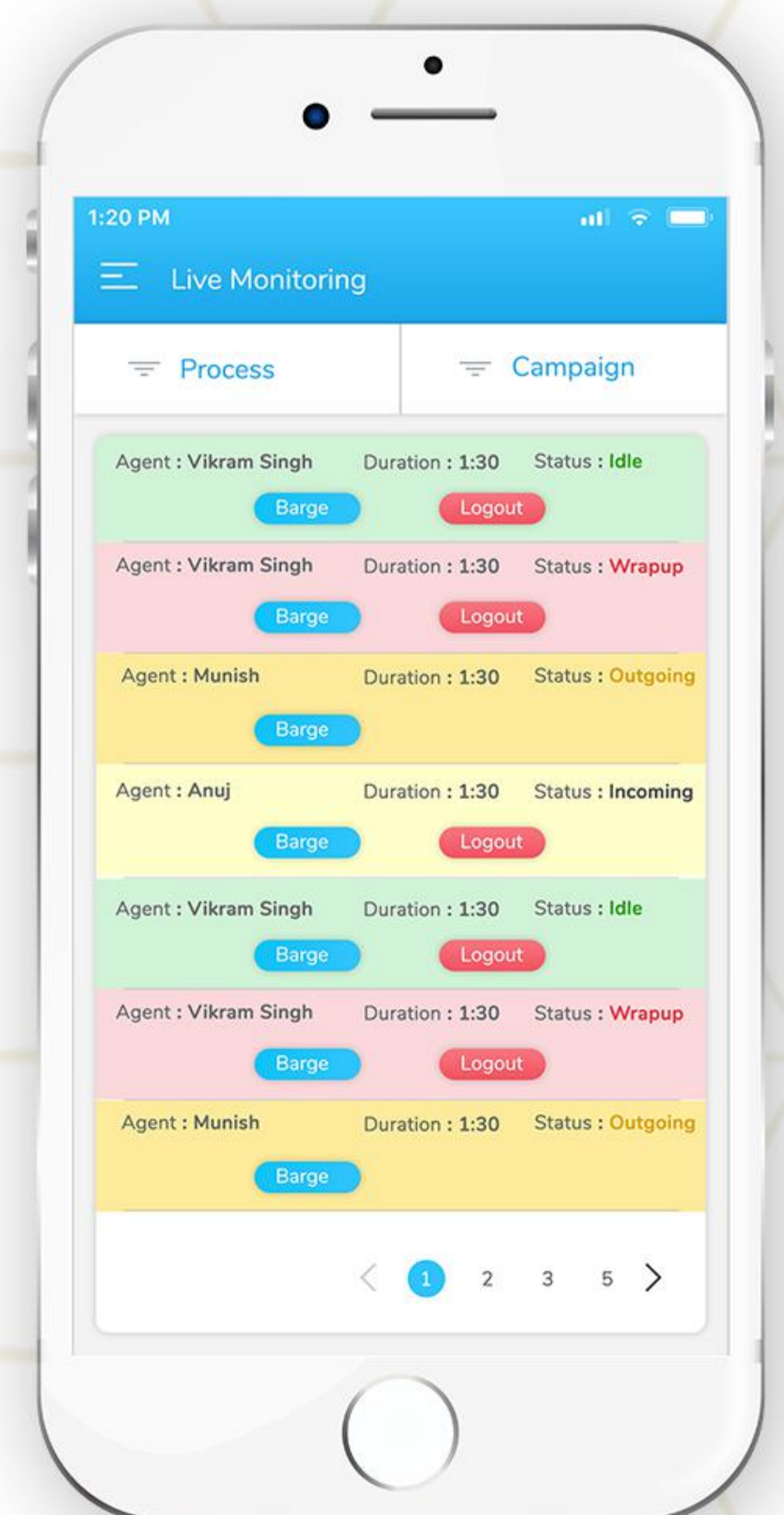
SanCCS App

As call comes with each call, agent will see all the rich detail about the caller and update conversion and other information.



Agent can search for the fresh leads, can go through the details of the lead and the disposition last dropped for planning the strategy of the next call with customer.

On live panel you can monitor your calls on the go, Tracking calls and re-listening calls is easy. There are very less chances of missing out on any important customer call.



Lets Get Connected



Contact US



+91 124 4310736



sales@sansoftware.com

_ Thank You _



www.sanssoftwares.com



0124-4310736